



3812 Eck Lane • Austin, Texas 78734  
Phone (512) 266-1111 • Fax (512) 266-2790

February 28, 2023

Dear Valued Customer,

We here at Travis County Water Control & Improvement District No. 17 are excited to announce the commencement of a major water system improvement project. The District will be upgrading every meter in our system with Advanced Metering Infrastructure meters which will be capable of communicating high accuracy, and real-time water usage.

Advanced Metering Infrastructure (AMI) is an integrated system of smart meters, communication networks, and data management systems that enable two-way communication between utilities and their metering equipment. AMI meters transmit readings over a private, secure wireless network.

This new metering system will allow the District to reduce the labor cost associated with operating trucks to read meters, while also enabling us to better communicate with our customers regarding their water consumption patterns and detect abnormal consumption due to leaks, and running faucets, etc.

It is our hope that this investment will help our customers to conserve water proficiently, make the District more efficient in its operations, and ultimately save our customers and taxpayers money through a better understanding of how they use their water.

Included in this letter you will find an information sheet and FAQ sheet outlining the project particulars. If you have any questions or concerns, please feel free to call our offices at **512-266-1111**, or reference our website at **[www.wcid17.org](http://www.wcid17.org)** for more details.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason F. Homan", with a long horizontal line extending to the right.

Jason F. Homan  
General Manager  
Travis County WCID No. 17