

Where is my Grinder Pump System?

- Typically there will be a tank or basin located outside your home within a few feet from an exterior wall. If the cover to your basin is flat, you probably have a Gator Grinder. If the cover to your basin is domed, you probably have a Series 2000 grinder system.
- Typically a fiberglass control panel with a red alarm light on top of it is located near the basin.

How Does It Work?

- The grinder pump is designed to grind and pump domestic sewage. The grinder pump consists of a pump assembly with an integral sewage grinder and shredder device. When the water in the tank reaches the normal turn-on level, the motor starts and runs, the grinder pulverizes any solids and the slurry is then pumped until the liquid in the tank is lowered to the shut-off level.
- In the event of a pump failure, the liquid in the basin activates an alarm indicator (light and/or buzzer). This is an indication of potential pump problem and you should contact WCID#17 at 266-1111, ext. 116, 118 or 122 during business hours, or the emergency number after business hours at 512-537-8302.

Things to Know

- When the pump is running you may hear a humming or whirling sound coming from the basin.
- If your home has lost power your pump and alarm system **will not work**. Avoid water usage to prevent sewage back-up or spillage.
- If alarm activates frequently it may be a result of high flow. This means that the incoming flow is greater than the pump can handle. Contact WCID 17 at 512-266-1111, ext. 116, 118 or 122 during business hours, or the emergency number after business hours at 512-537-8302.
- If alarm activates continuously it means a high basin level is occurring. Contact WCID 17 at 512-266-1111, ext. 116, 118 or 122 during business hours immediately, or the emergency number after business hours at 512-537-8302.
- A noisy pump may also be an indication of potential problem. If you notice excess noise from basin contact WCID 17 at 512-266-1111, ext. 116, 118 or 122 during business hours, or the emergency phone after business hours at 512-537-8302.

What Can I Do to Ensure Proper Working Conditions for My System?

- **DO NOT FLUSH** feminine products, napkins, paper towels, q-tips, kitty litter, handy wipes, or diapers.
- **DO NOT** put eggshells, coffee grounds, or grease down garbage disposal or regular drain.
- **If any of the aforementioned items are found to have caused pump failure it will void warranty.**
- In addition, using liquid soap for dishwashing and laundry instead of powder will help maintain a dependable system.

What Should I Do When Going On Vacation or Out of Town?

- **NEVER** disconnect or turn off power to pump control.
- Check all commodes and faucets for water leaks
- Have a neighbor watch for alarm light on control panel
- If you are leaving for more than a week, it is recommended to put eight ounces of enzymes down each toilet and flush before you leave. This will help reduce grease and build up. Enzymes can be purchased at most stores, Home Depot, HEB, etc., in the form of Rid X or septic tank treatment.