

## Paying Your Bill

---

Service Fees for your Solid Waste and Recycling Service will be included with your monthly water bill and due at the same time as the water bill. Customers are billed monthly. Bills are mailed by the 25<sup>th</sup> of each month, and due at the District office by 5:00 p.m. on the scheduled due date of the following month.

Payments may be

- Mailed to 3812 Eck Lane, Austin TX 78734;
- Charged by phone, (512) 266-1111;
- Paid by automatic bank draft;
- Paid in person at 3812 Eck Lane, Austin TX 78734 ; or
- Deposited in the mail slot located at the front entrance to the District office at 3812 Eck Lane.

Acceptable forms of payment include

- Cash;
- Check;
- Money order;
- MasterCard; or
- Visa. (There is a \$3.00 processing fee for all credit card payments.)

The District also offers automatic credit card drafting, and automatic bank drafting for convenient payments. You may get the form for automatic payments from our website under Customer Service, Forms.

For questions regarding billing or account service, please contact Lisa at (512) 266-1111 ext. 22 or [lvickery@wcid17.org](mailto:lvickery@wcid17.org).